Indexing for an Audience: Where You'll Find New Opportunities

Lynda Moulton, *LWM Technology Services* at

New England Chapter, American Society of Indexers March 24, 2007

Topics

- Examples of Electronic Indexes
- □ For What?
- Technologies used to build them
- What and why taxonomies?
- Other tools and resources used to build taxonomies
- Competencies required
- Team tensions and challenges
- Job postings

Examples of Electronic Indexes

- Government: <u>fistgov.gov</u>, <u>PubMed</u>, <u>Herbs at a Glance</u>, <u>DOE</u>, Defense Technical Information Center (<u>DTIC</u>)
- Libraries: <u>Structured search</u> Specified Fields; Directory of <u>http://www.publiclibraries.com/</u>
- Academic: <u>MIT</u>, <u>Harvard Business School</u>
- Directories: <u>Thomas Register</u>, Encyclopedia of Associations
- E-commerce: <u>Computer Equipment</u>, <u>Automobiles</u>, <u>Clothing</u>, <u>Florists</u>,
- Publishers: Oxford Univ. Press Information Week
- Specialized Indexes: Chemical Abstracts, MITRE, Raytheon, Lincoln Laboratory, Air Products, DuPont, Johnson & Johnson

For What do we Build Electronic Indexes?

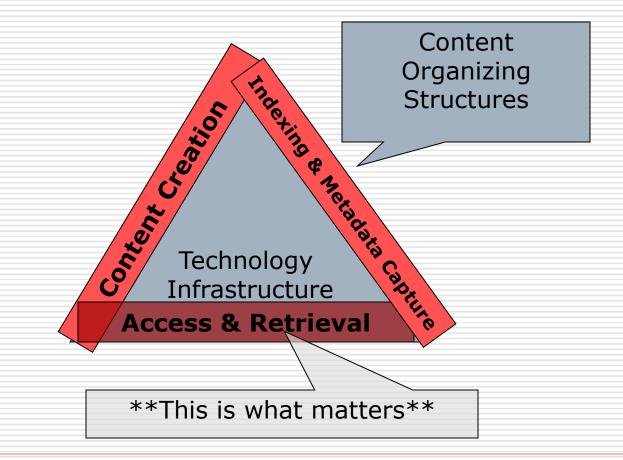
- □ To <u>facilitate search</u> speed, <u>ease of</u> <u>use</u>
- To provide <u>contextual frameworks</u> for the content
- To <u>define the scope</u> of a content repository

Some Search Jargon

- Structured search
- Free text search
- Structured with authority control
- Federated search
- Semantic search
- Embedded search
- □ Indexing
- Metadata
- Tagging

- □ Spidering/Crawling
- Categorization (auto)
- Keyword
- Phrase
- Date
- Numeric
- Controlled vocabulary
- Thesaurus
- Taxonomy
- Ontology

Search - Indexing Connection



Technologies Used to Build Electronic Indexes

- Custom systems
- Software applications with Embedded search (e.g. Quicken, email, Explorer)
- Library systems
- Content Management Systems
- Search engines
- Document management systems
- Text mining software
- Controlled vocabulary builders

What and why taxonomies?

Control and Uniformity
 Quality Assurance
 Confidence Building
 Navigation
 Definition
 Cross-references
 Terminology relationships

Other tools and resources used to build taxonomies

- MultiTes
- Synaptica
- Star
- Terabase
- WordMap
- Subject Matter Experts
- Search logs

- Published Glossaries
- Published thesauri
- Published specialized indexes
- Directories in print and on the Web
- Examples of indexes similar to what you need to build

UNDER THE HOOD

Work Area Form for Metadata Update in a Typical Piece of Content in the Ektron System

їмs400.net	Wor	karea	
Edit Content in Folder "Sonar"			
b 😼 🖬 🖌 🥝			
ītle: Sonar	[English (U.S.)]		
Content Summary Metadata Alias Schedule Co			
keywords:			
Not Included:	Included:	Sonar	
3d visualization	Add sonar	towed array	
cell processor	towed arra		
digital image processing	Add All sonar buoy	sonar-buov	
digital imaging	sonar-buoy		
digital signal processing DSP	Remove low frequer	••••	
	Remove navy	navy	
Embedded Computing		naval	
	Text: Add Remove All	submarine	
description:		signal processing	
Sonar systems use acoustic energy to d	etect objects of interest in water, such as subma	rines, surface ship image processing	es o:
ocean topography.	,,	FFT	
		defense electronics	
Default current character count: 159 (500 max)			
Default current character count: 159 (500 max.)		multiprocessor	
title:		RapidIO	
Sonar		VME	
Sonar		Embedded	
		Rugged	
D.C.N.		conduction cooled	
Default current character count: 5 (500 max.)		conduction cooling	
Featured News: (Content)	(D. 2010)	beamforming COTS	
New Cooling Infrastructure for Deployed Military Environr Change Clear	nents (ID: 2212)		
<u>onange</u> <u>orear</u>		Scalability	
Featured Press Release: (Content)		corner turn	
Mercury Computer Systems Is Named Market Leader in I	Embedded Defense Electronics (ID: 2052)	multicomputer	
<u>Change</u> <u>Clear</u>		real time	
		switch fabric	
Featured Event: (Content) 2007-03-12 Components for Military & amp; Space Electr	anico (CMCE) (ID: 1992)	algorithm	
2007-03-12 Components for Military & amp; Space Electr Change Clear	UTILS (CMGE) (ID. 1002)	bandwidth	
<u>onange</u> <u>orear</u>		multi-processor	
Featured Literature: (Content)		multi-computer	
Cell Technology Evaluation System (ID: 1830)			
Change Clear			
Featured Webcast: (Content)			
None selected			

Sample Form in a Stellent CMS for Updating Metadata

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Content ID	Substring 💌			/	Rada	ar	
Title	Substring 💌						BT: Aerospace and
Туре	Substring 🔽]	✓	defe	nse	
Security Group	Substring 💌]				NT: Emerging
Project ID	Substring 💌]		platt	orms	~ · · ·
Submitter	Substring 🔽]				Ground radar
Release Date (mm/dd/yyyy)	From		т	o (end date + 1 day)			Large airborne radar
Expiration Date (mm/dd/yyyy)	From		Т	(end date + 1 day)			Naval surface radar Tactical airborne
Folder				Browse	rada	r	ruetieur un borne
Announcement	Substring 💌]		Tuuu	L	
Revision Notes	Substring 💌]		Rada	ar charact	eristics
Author(s)	Substring 🔽]				
Resource Type	Substring 💌]	✓	Rada	ar compoi	nents
Document Date (mm/dd/yyyy)	From		7	(end date + 1 day)			
Program Number	Substring 🔽	/			Rada	ar platforr	ns
Sponsor(s)	Substring 🔽]				NT: Airborne radar
Audience	Substring 💌]				Space-based radar
Notes/Abstract	Substring 💌]				Surface-based radar
Subject Terms	Substring 💌]				
Report Number(s)	Substring 🔽]		Rada	ar types	
Performing Organization(s)	Substring 💌		1				NT: AMTI
Distribution Rights	Substring 💌		1	×			ASPARCS
Display as Alert	Substring 💌]	×			GMTI ISAR
Alert Text	Substring 💌						PAR-2000
User Access List	Substring 💌]				PAK-2000 PAVE PAWS
							ROTHR
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							SAR
							STAP

Library System Cataloging

				ubject consult						
<u>M</u> ain	<u>1</u> Numbers	<u>2</u> Indexed	<u>3</u> Abstract	<u>4</u> Optional	<u>5</u> Holding					
						energy				
Additional titl	55:		Subje			29 records found				
			Aton	nic energy Geothermal en	ergy Energy produ	Consult list				
						Atomic energy				
						Electrochemical energy				
						Energy				
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					_	Energy conservation (Industrial)				
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						Energy development				
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Series/ <u>C</u> onferences				UI	nec <u>k</u> authority n	001 BT Physics 001 NT Wind power				
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Competencies required

- Focus
- Communication skills
- Research skills
- □ Flexibility
- Practicality
- Collaborative skills/teamwork
- Subject matter understanding
- Experience as a searcher

Team tensions and challenges

- Establishing Goals
- Recognition of Constraints (Budgets, Tools, People, Time)
- Meeting schedules
- Roles
- Expertise
- Change management
- Expectation Management
- Managing the unplanned and unexpected
- Understanding what is appropriate when is it good enough
- Communication breakdowns

Job postings

- <u>Boston KM Forum</u>
 <u>Boston Chapter SLA</u>
 AIIM
- □ <u>ASIST</u>
- Companies: Publishers, E-Commerce heavy-weights, Web site consulting firms

THANK YOU FOR LISTENING AND LEARNING

THE END

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For additional articles related to the topics presented please see: <u>NEASI-03242007.PDF</u>